



<b>Participant's Details</b>	Name	
	Participant's Contact No.	
	Address	

# EASY READ COMPLAINTS

## HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy. Tell us when you are upset about:

- Your supports
- Workers
- Us (Hope Ability)



You can talk to **Hope Ability** on 1300 424 442.



You can ask someone **you trust** to help you complain.



You can ask an **Advocate** to help you.  
An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.  
Talk to CEO who will help you find someone.



We will try to **fix** your problem.

We will **talk** to you about your problem.



Shh!!

We will keep anything you say **private**.



**Not Happy?**

You can tell:

**NDIS Commission**

1800 03 55 44 (This is a free call from landlines)

Or online [here](#)